



**SOUTHWEST SERVICE  
ADMINISTRATORS, INC.**

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Website: **www.ssatpa.com**

# Yuma County Employee Benefit Trust

## SSA Mexico PPO Alliance

### 24/7 access to benefit information!

The Southwest Service Administrators Member Web portal:

1. Visit **www.ssatpa.com**
2. Select "Login/Register" in the top right corner
3. Members must have a valid email address to register
4. Select an option to activate your account!

### Once signed up, members can:

- ◆ Access eligibility history
- ◆ View claims history
- ◆ Verify Individual and/or Family medical maximums paid
- ◆ Use the messaging option to submit questions to customer service and update contact information
- ◆ View or reprint Explanation of Benefits (EOB) forms

### Medical and Prescription Benefits Covered at 100%:

- ◆ No Deductible
- ◆ No Co-pay
- ◆ No Out-of-Pocket Expenses
- ◆ Out-Patient Behavioral Health Treatment
- ◆ Up to a maximum of \$3,500 per person or \$7,000 per family (family of 2 or more)
- ◆ Per Plan year, beginning July 1<sup>st</sup> through June 30<sup>th</sup>

### SSA Mexico PPO Alliance Provider Directory:

- ◆ Go to **www.ssatpa.com** for the most current Provider listing
- ◆ Make your appointment
- ◆ Provider will request your insurance card and picture ID; verify eligibility through our SSA portal; and will request your signature on the billing form

## Mobile and tablet friendly!

The SSA Portal mobile app has been updated to include the following new login dashboard tiles:

- \* **Contact Us via Secure Message Dashboard Tile:** clicking on this tile will allow the user to ask us a secure question directly from the mobile app.
- \* **My Messages Dashboard Tile:** clicking on this tile navigates the user to the My Messages app where they can review and reply to their messages.
- \* **Visit Full Website Dashboard Tile:** clicking on this tile will open your device's browser, navigate to the full **www.ssatpa.com** website and log you in automatically.



Scan this QR Code with your smartphone to download the app!

Download today at **ssatpa.com** or search "Southwest Service Administrators" in the Google Play or Apple App Store.

