



Delta Dental of Arizona

Dental Benefits Overview



WHY CHOOSE DELTA DENTAL?

EXPERIENCE

- Nearly 50 years of experience providing dental benefits to Arizonans

ACCESS TO DENTISTS

- More than 3,500 unique dentists in Arizona¹
- 157,878 unique dentists at more than 360,000 locations nationally¹

SPECIALIZED EXPERTISE

- Dental is our main focus

CUSTOMER SERVICE

- Local customer service representatives
- More than 97% of inquiries are resolved on the first call²

¹Delta Dental National Provider File, March 2020.

²Delta Dental of Arizona internal data, January 2020.



2021 BENEFITS OVERVIEW

- Deductibles & plan year maximum run: 07/01/2021– 06/30/2022
- Plan year maximum per person: \$2,500
- Deductible per person: \$50
- Deductible per family: \$150
- Lifetime Orthodontia Maximum: \$1,000 *(Benefit for children ages 8-19. Children must be banded prior to age 17.)*
- Included dentist networks: PPO + Premier



100% DIAGNOSTIC & PREVENTIVE SERVICES

DIAGNOSTIC:

- Exams, evaluations or consultations: Two in a benefit year.

X-RAYS:

- Full mouth/Panorex or vertical bitewing X-rays: Once in a 5 year period.
- Bitewing X-rays: One in a benefit year.
- Periapical X-rays: Six in a benefit year.

PREVENTIVE:

- Routine cleanings: Two in a benefit year.
- Topical application of fluoride: For children to age 18; Two in a benefit year.
- Space maintainers: For missing posterior primary (baby) teeth up to age 14.



COVERED SERVICES

BASIC SERVICES (deductible applies)

SEALANTS: For children up to age 19. Once in a 3 year period for permanent molars and bicuspid.

RESTORATIVE: Fillings – silver amalgam and synthetic tooth-color fillings. One per surface every 2 years.

STAINLESS STEEL CROWNS

EMERGENCY: Treatment for the relief of pain.

ORAL SURGERY: Simple and surgical extractions.

ORTHODONTICS SERVICES

ORTHODONTIC SERVICES: Benefit for children ages 8-19. Children must be banded prior to age 17. Payable in two payments - upon initial banding and 12 months after. The orthodontic maximum is separate from the annual maximum for your other dental benefits.

MAJOR SERVICES (deductible applies)

ENDODONTICS: Root canal treatment (permanent teeth), pulpotomy (baby teeth).

PERIODONTICS: Treatment of gum disease – Non-surgical once every 2 years. Surgical once every 3 years. \$1,000 lifetime maximum.

PROSTHODONTICS: Bridges, partial dentures, complete dentures – 7 -year waiting period for replacement last performed.

BRIDGE AND DENTURE REPAIR: Repair of such appliances to their original condition, including relining of dentures.

IMPLANTS: Implants are only a benefit to replace a single missing tooth bounded by teeth on each side. Limited to \$1,000 per tooth, per lifetime and is applied to the patient's annual maximum benefit.

RESTORATIVE: Crowns, inlays and onlays - 7-year waiting period for replacement last performed.



Yuma County - Benefits Overview

Plan Year: 7/1/2021 – 6/30/2022

Network: PPO+Premier

	Delta Dental PPO™ Dentist	Delta Dental Premier® Dentist ¹	Out-of-Network Dentist ¹
Individual/Family Deductible	\$50/\$150	\$50/\$150	\$50/\$150
Plan Year Maximum Benefit	\$2,500	\$2,500	\$2,500
Preventive Services	100%	100%	100%
Basic Services ²	80%	80%	80%
Major Services ² (*Waiting Period 6 Months)	50%	50%	50%
Child Only Orthodontia Services (*Waiting Period 12 Months)	\$1,000 LTM	\$1,000 LTM	\$1,000 LTM

¹Members may incur higher out-of-pocket costs when seeing a Premier or out-of-network dentist. See Covered Dental Services sheet.

²Deductible applies to these services.



VISIT A NETWORK DENTIST

GREATER SAVINGS

You may visit any network dentist, but you will save the most money by visiting a PPO dentist.



Non-participating
dentist



Premier
dentist



PPO
dentist

TIP! Visit deltadentalaz.com/provider-search or download the **Delta Dental mobile app** to find a network dentist near you.



MEMBERS SAVE THE MOST WITH A PPO DENTIST

	Most claims savings	Some claims savings	No claims savings
Claims Example¹	Delta Dental PPO Dentist	Delta Dental Premier Dentist	Out-of-network Dentist
Dentist's Charge	\$1,200	\$1,200	\$1,200
Maximum Allowed Fees	\$850	\$975	\$1,100 ²
Percentage Paid by Delta Dental	50%	50%	50%
Amount Delta Dental Pays	\$425	\$487.50	\$550
PATIENT PAYMENT	\$425 (\$850 - \$425=\$425)	\$487.50 (\$975 - \$487.50 = \$487.50)	\$550³ (\$1,100 - \$550 = \$550)

¹Amounts listed in chart above are for illustrative purposes only. Assumes no maximum or deductibles are applicable.

²Out-of-network dentists can balance bill for the difference between the maximum allowed fee and their charge.

³This amount includes the difference between the maximum allowed fee and the dentist's charge, which the dentist can balance bill to the member.



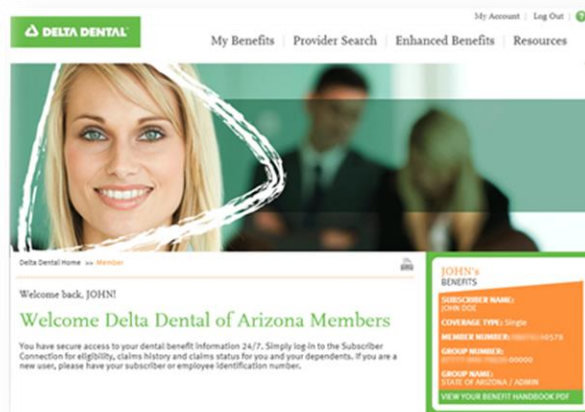
MEMBER RESOURCES

MEMBER CONNECTION

deltadentalaz.com/member

Log in or create a new account to:

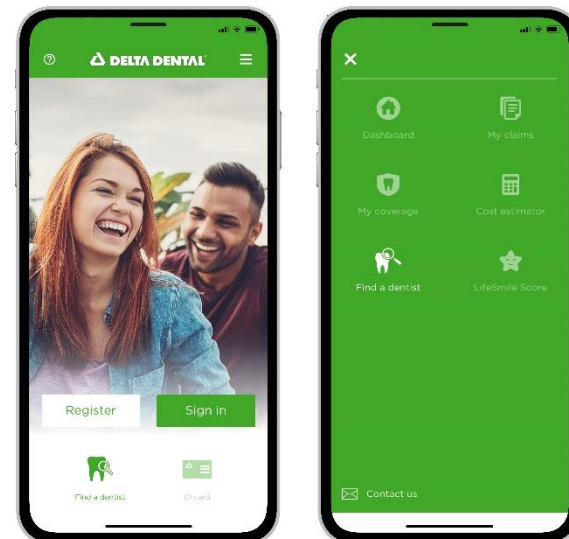
- Check benefits & eligibility
- Check claims status
- View Explanation of Benefits (EOBs)
- Print ID cards
- Provider search



DELTA DENTAL MOBILE APP

Download the Delta Dental Mobile App for on-the-go access to your ID card, member benefits, cost estimator, dentist search and more!

Free for Android & iOS devices in the Apple App & Google Play stores.

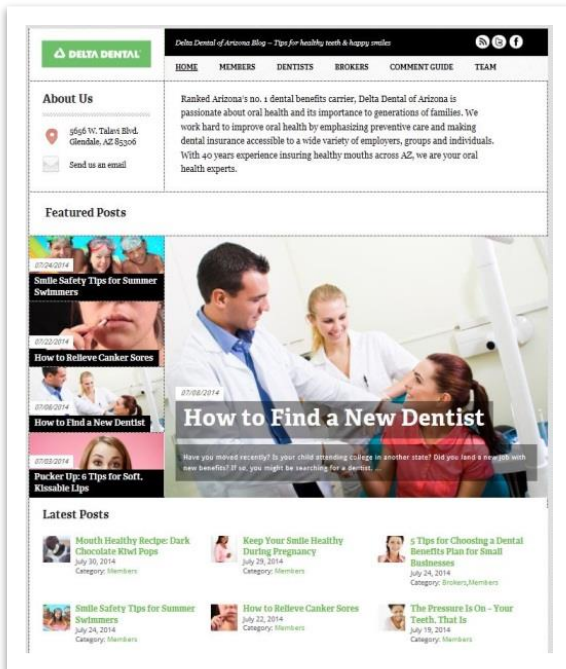


MEMBER RESOURCES



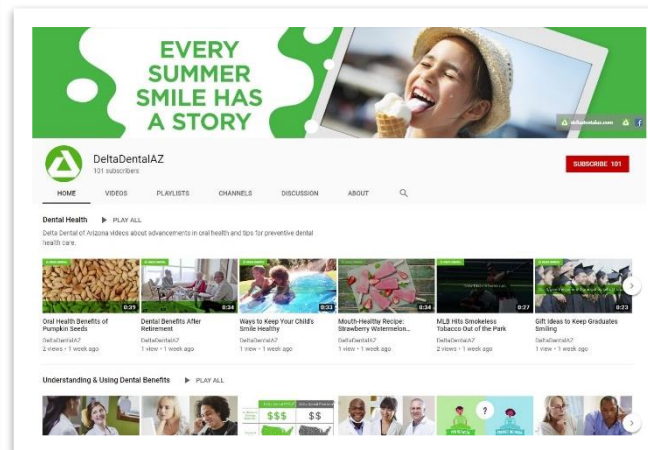
DELTA DENTAL AZ BLOG deltadentalazblog.com

Visit the blog for oral health news & tips to keep your smile healthy.



VIDEOS youtube.com/deltadentalaz

Check out our YouTube channel for videos on a variety of dental health & benefits topics!



GRIN! MAGAZINE ddaz.grinmag.com

Read our quarterly oral health e-zine.



ADDITIONAL RESOURCES

BRUSHING UP

Member e-Newsletter


Better understand & use your dental benefits with tips sent straight to your inbox.

[Trouble viewing this email? View as webpage.](#)

DELTA DENTAL

BRUSHING UP

Helping You Get The Most Out Of Your Dental Coverage



Using Your Dental Benefits While Traveling

Our goal is to make using your dental benefits simple! We want you to visit your dentist, view your claims and review your eligibility with ease. And when you have a question about your benefits, have it answered quickly and accurately.


THE FLOSS

bit.ly/GetTheFloss

Sign up to receive a monthly email with interesting articles on dental health, mouth-healthy recipes & other resources to maintain a sparkling smile.

[Trouble viewing this email? View as webpage.](#)

DELTA DENTAL




Helping You Unleash Your Smile Power™

Oral Health Products You Shouldn't Leave in a Hot Car

Is leaving your water bottle in a hot car dangerous? What about your toothpaste and toothbrush? Find out the top 3 items you should never leave in your car during the hot summer months.

[Read More](#)



Mouth-Healthy Recipe: Mix-and-Match Fruit Popsicles

Popsicles are everyone's favorite ice-cold summer delight. Unfortunately, most



DENTAL BENEFITS



MEMBER CONNECTION

The Member Connection gives you secure access to your dental benefit information 24/7. Log in or create your new account today at deltadentalaz.com/member.



FIND A NETWORK DENTIST

Visit deltadentalaz.com/find to search our provider directory or call 800.352.6132 and select option 5 to use our automated system. With more than 155,000 dentists in the Delta Dental network, you're bound to find the dentist that's right for you!



MOBILE APP

Access your plan information wherever you go with the Delta Dental mobile app. Download the app in the Google Play or Apple App Store.



ORAL HEALTH RESOURCES

With more than 40 years insuring healthy smiles, we are your oral health experts. Here are just a few oral health resources we offer:

- ✓ **MyDentalScore** - Go to mydentalscore.com/deltadental to take our quick oral health assessment to estimate your risk for oral diseases and take steps to prevent or treat them.
- ✓ **Delta Dental AZ Blog** - Visit deltadentalazblog.com and check out our blog for the latest news and oral health tips to keep your smile healthy!



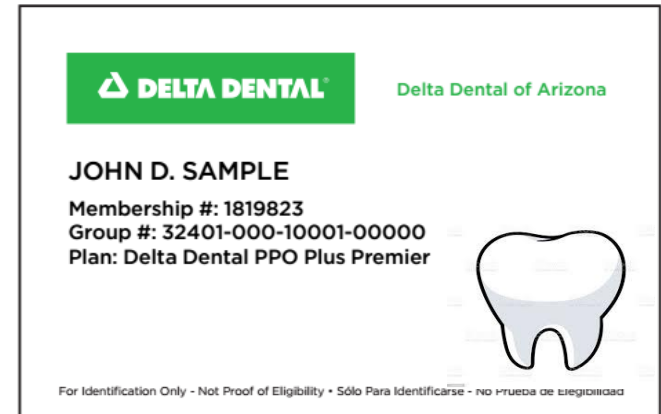
DeltaDentalAZ.com

SAMPLE

Welcome to Delta Dental of Arizona

Attached is your new Delta Dental ID card(s).

You now have access to Delta Dental's network of dentists.



HAVE A QUESTION?

CONTACT CUSTOMER SERVICE

- Member Lines:
800.352.6132
602.938.3131
- Email:
customerservice@deltadentalaz.com
- 24/7 access to information at:
deltadentalaz.com

DID YOU KNOW?

It takes an average of
18 seconds for a member to connect with a Delta Dental representative by phone and **97%** of inquiries are resolved on the first call.

Source: Delta Dental of Arizona internal data,
January 2020

